Kim will change the way you think about a conversation.

When people start talking with each other, not at one another...

When we escape yes or no, black and white dichotomies...

When we realize that many of the tools we use to communicate are pushing us away from having real conversations...

...we're on the path to something sustainable.

So, I'm on a mission...and I hope you'll join me...to chart a new course for better conversations.



So what makes a better conversation???

The kind of conversations that can be raw, emotional, even awkward, but where both sides can be honest and work out their differences.

Through her work with governments and organizations of all sizes, she's come to believe that anything is possible with a little dialogue!

Thanks to her fun yet pragmatic personality, Kim has become an in-demand keynote speaker at conferences and events throughout North America. Her talks take on subjects like:

- » The roadblocks to meaningful conversation
- » Changing the course on conflict, opposition and controversy
- » Failure and why it's your new best friend.
- » Understanding community engagement as a process, rather than an end result

In an era defined by polarization, Kim's unique insights map out ways we can move forward together.

"Kim was extremely adaptive to the needs of the group. She was intuitive, articulate and motivating. One of her many strengths was how clearly she spoke with intention."



"Kim was a lot of fun and brought the appropriate amount of laughter to learning. As silly as it sounds, I don't think I yawned once in two days."

Change begins with listening. Let's get the conversation started. "It is obvious Kim has a passion for her work. it was a pleasure to be apart of the workshop because of this. I felt even more engaged because of her high level of enthusiasm and professionalism."

"I was incredibly impressed with Kim's presentation skills. I believe she modeled being real and vulnerable in a way that I will never forget."

Are you ready to activate? Are you ready to inspire?

Then let's transform the way we think about conversations. Today's organizations operate in a complex world, with competing priorities and changing values. Your organization, like many others need to provide services, find options and solutions that serve a huge host of people and communities, each of whom come with their own set of values, experiences and history. Bringing clients, stakeholders, community members into our decision-making and change processes is not simple and yet is ripe with opportunity.

This powerful session offers an activational experience about the state, opportunities and challenges engaging the public and community in our current context. With humility and humour, Kim Hyshka leads you to understand:

- » what is meaningful engagement;
- » how best to integrate into our world;
- tackles the tension between our roles as engagers and technical experts;
- answers questions about relationships and power dynamics,
- » and addresses fears of loss of control, and dealing with uncertainty.

SPEAKING TOPIC #1

Stakeholder Engagement & Failing Forward

When we invite stakeholders into our decision-making processes to share what is really important to them about the issues and situations that impact their lives, livelihoods, profits, reputation, we give up a measure of control. As a result, our projects can experience delays, hurdles, strife and even unwanted media attention. How do we learn from these setbacks?

It's often said that in our greatest mistakes lie our deepest learnings. We don't want to hide from them, and we don't want you to either. This talk is about coming together in failure and turning the classic self-congratulatory conference presentation on its head. Leaving our egos and shame at the door, Kim takes a fun and open approach to talking about some of the "best" stakeholder engagement failures she's encountered in her years of experience.

This session promises laughter, relief and an open-hearted embrace of our foibles and frailties. You will also walk away with a solid foundation for what to do and what you should never ever ever do when engaging stakeholders!

All you need to bring is your honesty, integrity and compassion, as well as a few good stories about what happened when it all went terribly, perfectly wrong!

SPEAKING TOPIC #2

Building Constructive, Collaborative Relationships

Shouldn't working with stakeholders, clients, suppliers and our partners be simple? We have many common interests; a high quality project or product, a good price or profit, reasonable delivery times, a desire to meet or exceed industry standards and a positive team experience both inside and outside the organization, yet occasionally our interactions with others become plagued with opposition, disagreements, polarization, frustration and defensiveness.

So what can we do about it? Are you, your organization and industry expected to struggle through and just deal with it? To often we see organizations and individuals making this choice, consciously or unconsciously, and watch the slow deterioration of business relationships and trust that can result in increased costs, slowed productivity and delays on key deliverables.

Our extensive experience working in the field of engagement, dialogue and consultation has shown us that a different process and understanding of how to engage will garner different results. (and we promise that no hugging is required!) The theory and practice can be applied to individuals in conflict, between organizations or across industry and business relationships.

About Kim

KIM HYSHKA

Believer that anything is possible with a little dialogue

Kim has over a decade of experience as a leader in community engagement, specializing in highstakes, high-impact interventions. She's been a transformational figure for clientele ranging from governments to global conglomerates, Indigenous peoples and NGOs. Her work creating meaningful dialogue between stakeholders has paved the way for new public policy agendas and multi-billion dollar projects, all while ensuring the needs of the community are met.

In everything she does, Kim embodies gratitude and excitement. Her aptitude for organization,

combined with background in performing arts, enables her to intuitively incorporate structure, process, and flow into the messiness of human differences. From here, she ignites and fosters the beginning of new and beautiful futures

